

-MCHA Advocate Update-July 2012



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KAISER PERMANENTE ((KPCHP) WILL TEMPORARILY REOPEN TO NEW ENROLLMENT IN LA COUNTY

CONTACT US

Kaiser Permanente Child Health Plan will temporarily reopen to new enrollment in Los Angeles County

We are very pleased to announce that Kaiser Permanente Child Health Plan (KPCHP) will temporarily reopen to new enrollment in Los Angeles County. Enrollment will begin on July 2nd, 2012. We are unsure how long KPCHP will be accepting new enrollment into the program, but we understand there will be limited enrollment.

KPCHP provides comprehensive health care services, medical office visits, medical tests, vision care, mental health services, substance abuse services, health education, hospital services, and prescription drugs.

Maternal and Child Health Access Outreach workers will begin assisting with applications starting Monday July 2^{nd} , 2012. Contact Yolanda Garcia at 213-749-4261 to set up an appointment for your client, we can even assist by phone.

Who is eligible for KPCHP?

Uninsured children ages birth thru age 18 who are not eligible for Medi-Cal or Healthy Families and who have income at or below 300% of FPL. For more information on eligibility and income levels see our MCHA Factsheet.

Please Note: Children currently enrolled in Restricted Medi-Cal or Medi-Cal with a Share of Cost are eligible to apply for KPCHP. The parent/guardian must provide a copy of the award letter for either Share of Cost or Restricted Medi-Cal, if they have it, with their KPCHP application.

A child enrolled in California Children's Services (CCS) is not eligible for membership in KPCHP. Children who are covered under CCS will be denied enrollment in Child Health Plan. An exception is if the child has been receiving services from Kaiser Permanente providers for their CCS condition as Medi-Cal, Healthy Families or commercial members, and denying their application for CHP would effectively disrupt their health care.

Application Process:

KPCHP application process is limited to the One-e-App electronic application. Paper applications will not be accepted. Limited numbers of agencies have access to One-e-App as agencies assisting clients.

Agencies not funded to use One-e-App can access One-e-App through the public access sites. This site was designed for families, so the ability to track an application for enrollment confirmation will not be available. Families will be screened for Medi-Cal and Healthy Families as well as other non-health programs, and if they are found not eligible, they will then be given the option to enroll into KPCHP. If you are interested in applying only for KPCHP you can "opt out" of other programs for which the system says a family may be potentially eligible. For more instructions on summiting complete KPCHP applications see One-e App application tips.

www.myoneeapp.org English www.myoneeapp.org Spanish

A user name and password will need to be established with each family that you assist.

You will need to print out the fax cover page to use for faxing copies of documents. For more instructions on faxing documents click <u>HERE</u>.

Application Support:

K.P. Charitable Health Coverage Operations at: 1-800-255-5053.

This number is for questions related to KPCHP benefits, eligibility, and can be used to check the status of your client's application after waiting 45 days for application to process.

One-e-App helpdesk at: 1-888-429-1979.

This number is for technical problems related to the One-e-App system. Office hours are Monday - Friday 8:00 a.m. to 5:00 p.m.

Contact Us



Maternal and Child Health Access

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